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Christopher K. Annunziata, Esq.
CKA Mediation and Arbitration Services
Atlanta, Georgia

Dear Chris,

You may recall that you mediated a case on February 11, 2008 in Cobb County where I represented the defendants. I just wanted to thank you for your assistance in getting that case settled prior to trial.

I honestly did not think that we would be able to get the case settled prior to trial, based on the firmly-held convictions and principles of the parties in the case. But despite my doubts, I recommended to my clients that we mediate the case anyway, per the judge's suggestion, just to see if a compromise could in fact be reached prior to trial. You were assigned to be our mediator.

I was pleasantly surprised to see a settlement reached, after only a few hours of meeting with you and the parties. Your ability to communicate your understanding of the issues, as well as communicate your respect for the passions of the parties involved, created an environment where a meaningful discussion could be had about the bottom line. Your patience with the parties, and your sincere interest in helping us to resolve the case, were instrumental in reaching settlement without the parties having to incur the risk and unpredictability of a trial.

Thanks again for your assistance. With best regards, I remain

Sincerely,

S. Judson Waites, II