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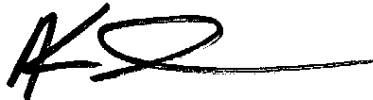
June 12, 2008

To Whom It May Concern:

Opposing counsel and I recently retained Chris Annunziata to mediate a particularly difficult business dispute. The case involved complex factual and legal issues, as well as strong personalities on both sides of the case. Chris displayed a patient, professional manner that allowed him to explore both the strengths and weaknesses of my client's case without compromising his neutrality. He also demonstrated a clear understanding of the important facts and pivotal legal issues involved, which gave him the credibility to help my client fully understand his options, analyze the risks involved, and reach a resolution.

I would definitely use Chris again, and would recommend him to my colleagues.

Very truly yours,

A handwritten signature in black ink, appearing to be 'W. Kevin Snyder', with a long horizontal flourish extending to the right.

W. Kevin Snyder